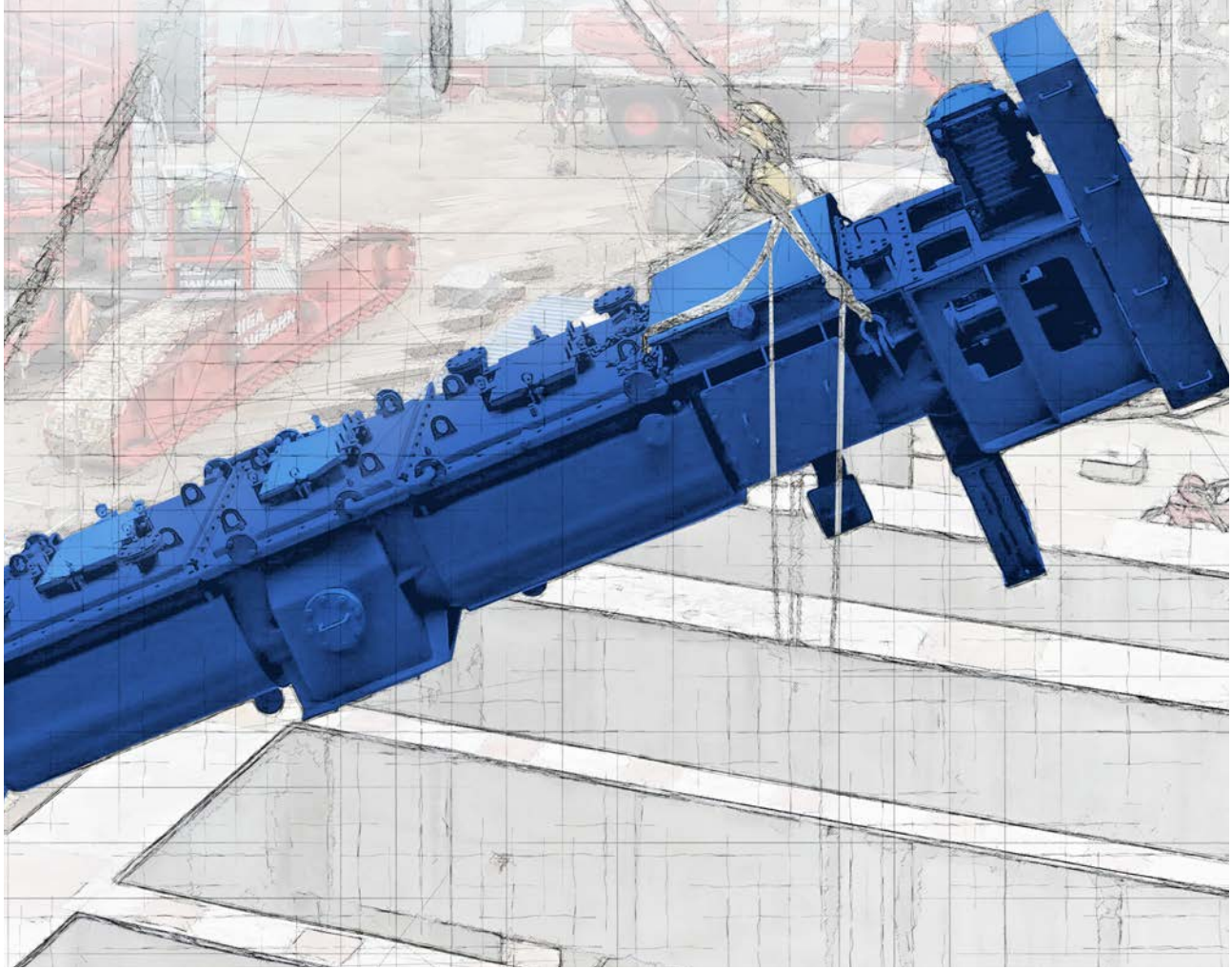


AMF-Bruns Service World:  
**First Class – including Service.**



CONVEYORS  
INDUSTRIAL SOLUTIONS

[www.amf-bruns.com](http://www.amf-bruns.com)

## Discover the AMF-Bruns Service World!

Reliable, high-performance technology is a pre-requisite for economic and efficient production. To make sure that you can always rely on your plant, we not only supply first-class technology, but also a customized service portfolio. We want you to be able to focus on the essentials, and make optimum use of the potentials provided by your investments.

This includes expert installation and the personal instruction of your employees: In addition, we provide an efficient service concept that reduces downtimes to a minimum, ensures optimized production processes, and guarantees a long service life for your plant.

With AMF-Bruns you can rely on a partner who is always at your side, to ensure lasting and safe plant operation. That is why the service we provide is not "off the shelf", but is individually matched to your needs. This brochure provides all the relevant information and the contact data for your direct partner.

We will be happy to answer any further questions you might have regarding our services – simply contact us.

Apen, August 2019

  
**Jan Woltermann**  
Managing Director

  
**Christian Müller**  
Member of the Board  
Conveying Systems (Technics)





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Our service makes  
everything run better.





On the job  
wherever you need us.

## Your direct line to AMF-Bruns

### Always within easy reach

Our office hours are Mondays till Thursdays from 7:00 am to 16:00 am and Fridays from 7:00 am to 12:00 pm.

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Outstanding service  
from the start.





## Our Service Offer

Your satisfaction is our goal: From initial planning to commissioning – but we don't stop there. That's why we give our employees continuous technical training, so that they are able to provide optimum support in every situation.

Our site supervisors, installation technicians and engineers make sure that your equipment is expertly assembled, installed, and commissioned. Moreover, your machines and plant are set up perfectly,

so that everything runs smoothly right from the start. Of course, our engineers and technicians are always ready to provide assistance – for example when fine-tuning the plant or with maintenance.

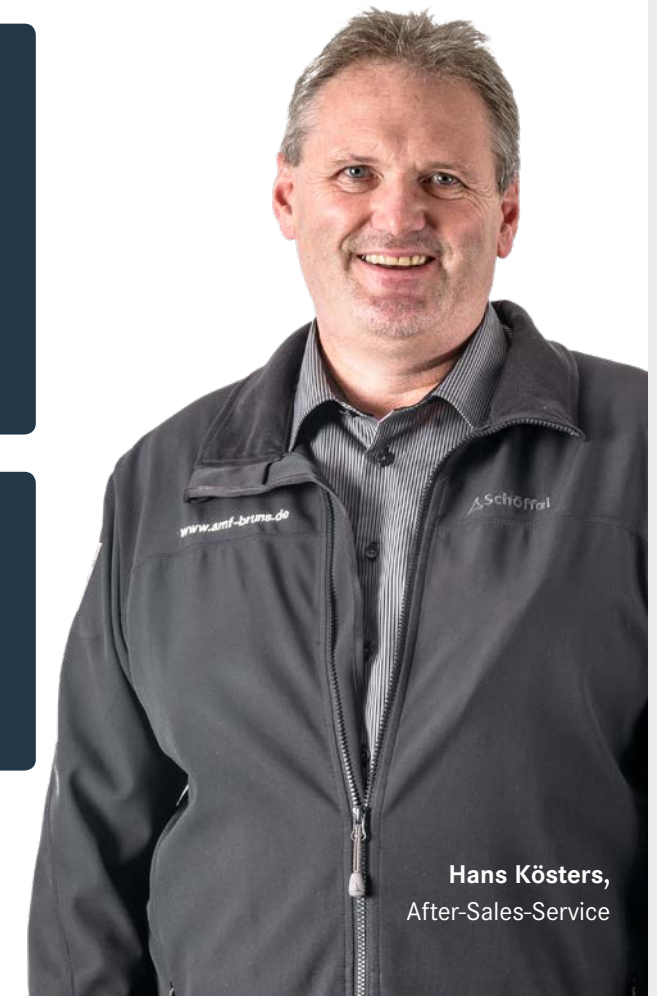
"Always available,  
if you need us."

### Our Services

- Consultation & planning (also on your premises)
- Installation
- Commissioning
- Conversion & expansion of your plant
- Telephone support from our in-house specialists

### Your Benefits

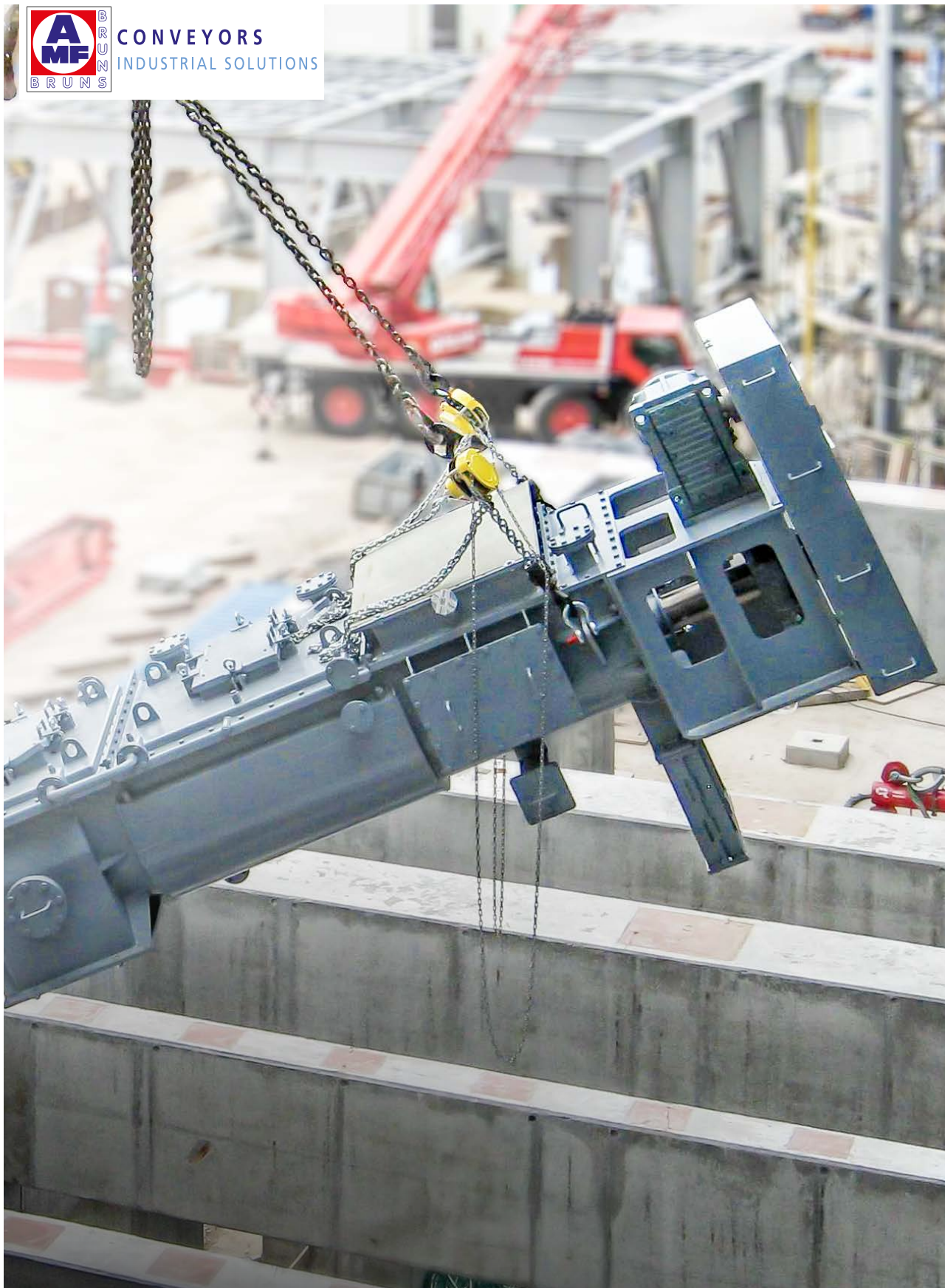
- Competent support on site
- Fast Information flow
- Short response times
- Minimum downtimes



Hans Kösters,  
After-Sales-Service







## Assembly

In addition to the well-trained, skilled workers in all stages of production, our qualified welders, welding professionals and welding engineers guarantee high manufacturing quality and the professional execution of your order.

The six experienced chief erectors at AMF-Bruns supported by their teams of fitters are at work all

over the world to put our customers' new facilities into operation on site. They personally see the job through in your presence, from commissioning through to the successful function test and train your staff in handling the conveyor.

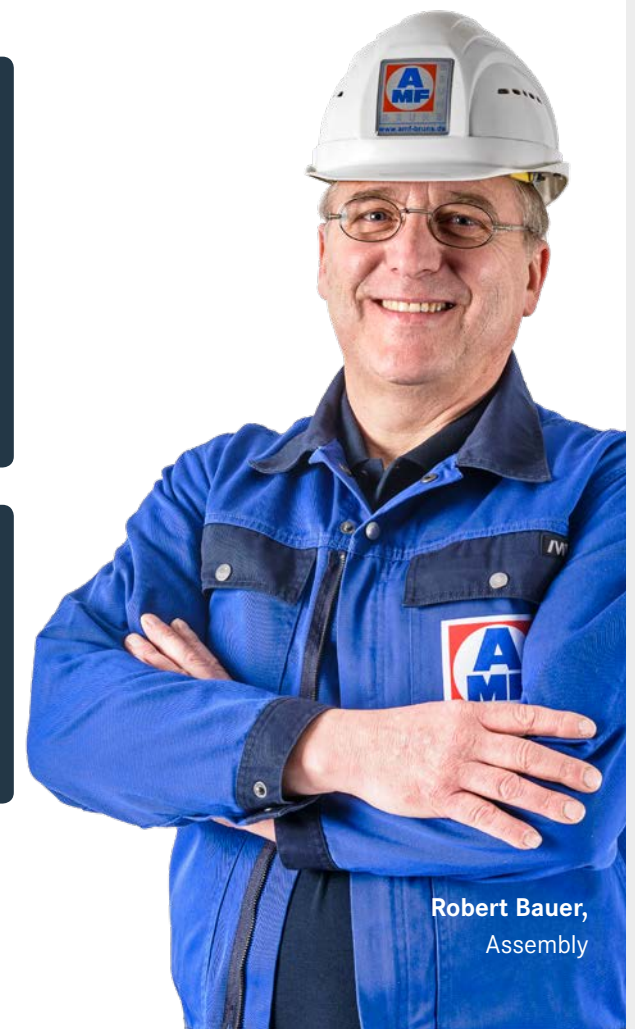
"In action for you  
worldwide."

### Our Services

- Six experienced chief erectors plus fitters deployed worldwide
- Personal support from commissioning to the successful conclusion of the function test
- Instruction for your staff in handling the conveyor

### Your Benefits

- Competent on-site support
- Professional instruction



**Robert Bauer,**  
Assembly







## Servicing

The regular service provided by our site supervisors, technicians, and engineers is your guarantee for utmost operational safety and reliability.

Our engineers give expert advice when optimizing your production processes, boost your plant's efficiency, and minimize the risk of unexpected downtimes.

"Regular maintenance pays for itself."

### Our Services

- Service work
- Safety checks
- Inspection work
- Optimum machine set-up
- Detailed documentation
- Individual service concept

### Your Benefits

- High operational safety and reliability
- Optimization of production processes
- Increased service life of your plant
- Higher plant efficiency
- Minimum downtimes



**Dieter Ulken,**  
Technical office







## Spare Parts

By using original spare parts from AMF, you are always on the safe side and up to date. What's more, our special maintenance packages ensure utmost availability for your plant. AMF-Bruns maintains its own spare parts store, but can also provide a stock of spare parts on your premises.

This enables us to guarantee permanent availability as well as fast delivery, so that practically every technical problem is solved with minimum delay. Of course, every spare part from us comes with the manufacturers' full warranty. We will be happy to advise you.

"We always use  
original spare parts."

### Our Services

- Expert consultation
- Manufacturers' warranty
- Latest development status
- Spare parts and consumables also for third-party products

### Your Benefits

- Permanent availability
- Fast delivery
- High operational reliability
- Short response times
- Minimum downtimes



Gerrit Ihnen,  
Purchasing







## Repairs

Are the machines and components in your plant showing signs of wear after many years of service? We will be happy to advise you – at our facilities or on your premises.

Together with you, we will check the economical aspects of a repair as opposed to a replacement,

and we can make suggestions about how you can extend the functionality and service life of your plant.

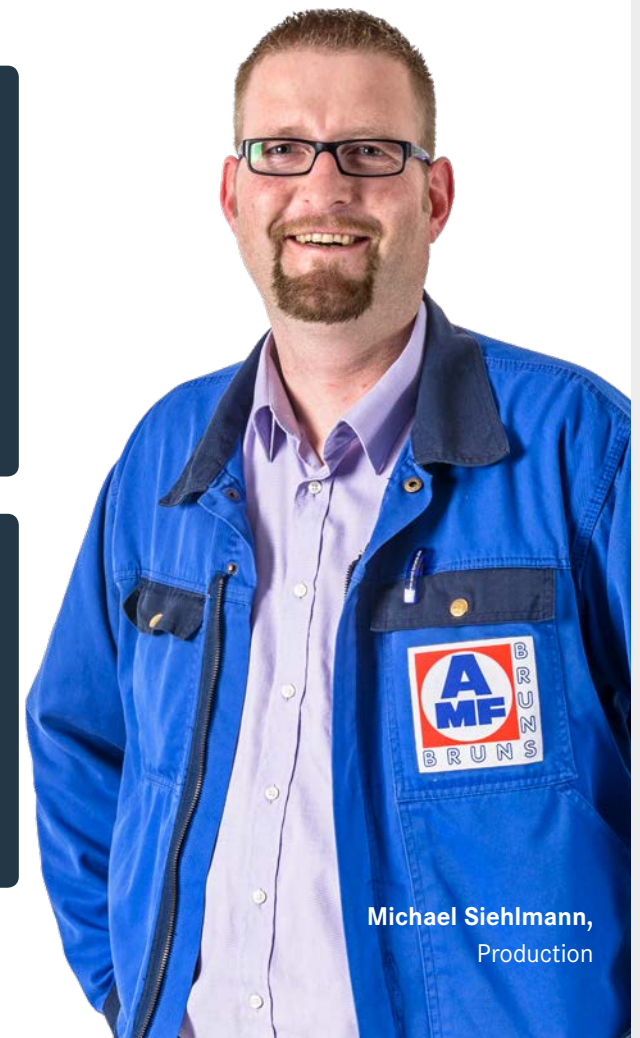
"Optimum quality  
through precise repairs."

### Our Services

- Expert consultation (also on your premises)
- Economic overhaul of your machines and components
- Large repair capacities in our facilities
- State-of-the-art technology

### Your Benefits

- Fast repairs
- Extended service life and higher efficiency of your plant
- Cost-effective alternative to purchase of new parts
- Minimum downtimes



**Michael Siehlmann,**  
Production







# Training Courses

Our technicians and engineers regularly offer practice-oriented employee training courses, in which we transfer our know-how and our experience. Your employees become even better acquainted with the AMF-Bruns technology, enabling them to optimize the use and operation of your plant.

The advantages are obvious: Our training courses help you to further improve working quality, to increase productivity, and to minimize servicing and maintenance costs. Moreover, our courses ensure that your personnel is always fully qualified.

"Comprehensive practical training."

### Our Services

- Professional employee training
- In our facilities or on your premises
- Know-how transfer, practical and individual

### Your Benefits

- Improved workmanship
- Increased production
- Motivated employees
- Confident use of your plant technology



Christian Müller,  
Sales





**ABUS** 10t

We look forward  
to working with you.





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